

New Renault DUSTER Loyalty Offers

This Loyalty Program ('Program') as described in clause 01 of the T&C is valid for the 'vehicles' retailed by the authorised dealers of Renault India Private Limited ('RIPL') across India. This Program is promoted by the dealers and NRFSI on the terms and conditions as stated herein.

Please read these terms and conditions carefully before involving in any kind of transaction that is related to this program.

The dealer(s) reserves the right to cancel/withdraw or amend the terms of the program(s) as mentioned herein at any time without prior notice.

Qualifying Entrants

This program is open only to residents and permanent residents of above the age of 18, who have not been disqualified under any law of the country in force at the time of participating in this program.

Terms and conditions of the program

1. Program would include:
 - a. **Duster Loyalty:** Refers to an existing Renault customer who buys an additional Renault DUSTER, would be eligible for a cash discount of Rs. 10 000/-. The person as referred to herein will have to be the owner of a Renault vehicle during the time of this transaction. This cash discount will be applicable only on procurement of New DUSTER launched in 2019 and
 - b. **Duster Loyalty Exchange:** Refers to an existing Renault customer who buys a Renault DUSTER and exchanges his existing Renault vehicle. He/she would be eligible for a cash discount of ₹ 20 000/-
2. The above propositions are together referred to as the program and individually referred to as Duster Loyalty and Duster Loyalty Exchange
3. Special Financing Offer extended by Nissan Renault Financial Services as follows: This financing option is available in addition to the program as mentioned in clause 01 above
 - a. Existing Renault customers who had sought finance from NRFSI for their Renault vehicle, shall be eligible to avail vehicle finance at 8.99% rate of interest and reduced processing fee of ₹ 999/-. This rate of interest is available only for a term equal to or less than 5 year- loan period
 - b. All other existing Renault customers shall be eligible to avail vehicle finance from NRFSI at 9.49% rate of interest and reduced processing fee of ₹ 999/-. This rate of interest is available only for a term equal to or less than 5 year- loan period
 - c. The above-mentioned financing options are provided by NRFSI (ref clause 3.a & 3.b), another legal entity at its sole discretion and therefore RIPL and its authorised dealers do not represent or portion or in whole the said financing option. The customers are strictly advised to confirm to the best of their satisfaction the terms and condition and eligibility of the said offer

4. This program is valid only for the vehicles bought between 8th to 31st July, 2019
5. This program is applicable only on procurement of the New DUSTER launched in July 2019
6. 'Customer' means a prospective customer(s) of any specific type – ex individual/firm/proprietorship/company etc. who is/are interested in purchasing new DUSTER launched in 2019
7. To avail the benefit of the program, the customer shall mandatorily have to produce the RC book of the previous Renault vehicle in addition to other documents that may be sought by the dealer. The name of the owner on the RC book must be same as the person buying the vehicle as required under the program. In case of any discrepancy, the benefit shall be forfeited and no query/dispute/clarification shall be entertained in this regard. The decision of the dealer shall be final and binding
8. In case a customer decides to cancel his/her booking or does not take delivery on or before 31st July 2019, the program shall stand revoked. No benefit/offer shall be extended or provided for any subsequent transaction irrespective of the reason for which the said transaction could not be completed earlier
9. This program can be clubbed with all current programs on the vehicles
10. Any customer however not willing to participate is advised to opt out of the program by communicating in writing to the dealer
11. Decision of the dealer will be final and binding about any dispute of the terms and conditions or the eligibility of the customer to claim the program
12. The dealer is under no obligation to consider any request for extending this program beyond the said timelines
13. This program is not transferrable
14. The customers may be required to participate in a photo taking session during the delivery of the vehicle. Pictures may be posted online or showcased at the showroom or any other place as the dealer may deem fit. The customer shall have no objection whatsoever to such display/publication of the pictures as shot by the dealer. The customer shall further have no rights to claim any compensation in whatever format or any value because of such display/use/publication
15. The Courts of Delhi shall have exclusive jurisdiction to entertain the dispute arising out of this program

Liabilities

1. The dealer shall not accept any responsibility for any damage, loss, injury or disappointment suffered by any customer availing the program or participating in the program
2. The dealer is not responsible for any safe custody, return, non-delivery or missing of entries, late, misdirected, problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any web site, or any combination thereof, including any injury or damage to entrant's or any other

person's computer or mobile telephone related to or resulting from participation or downloading any materials in the program

3. By accepting the program, the customer agrees that no claim relating to any losses or injuries (including special, indirect and consequential losses) shall be asserted against the dealer, its parent companies, affiliates, directors, officers, employees or agents from any and all losses, damages, rights, claims and actions of any kind resulting from this scheme and acceptance of any prize, including without limitation, personal injuries, death and property damage

Use of Personal Information

1) By participating in the program, accepting it and by not opting out voluntarily, you agree to allow, for unlimited period of time:

i. to the use of your name and photographs, without compensation, for promotional, display and marketing purposes; and

2) Each individual participating in this program or accepting an program hereunder acknowledges that:

i in respect of any personal information disclosed by her/him to the dealer or obtained by the dealer from her/him pursuant to this application is true and correct